Supplemental Information

Pursuant to Education Law § 2-d and § 121.3 of the Regulations of the Commissioner of Education, NYSED is required to post information to its website about its contracts with third-party contractors that will be provided Access to or receive Disclosure of Student Data and/or APPR Data.

- 1. Name of Contractor: Preservica Inc. C015335
- 2. Description of the exclusive purpose(s) for which the Student Data and/or APPR Data will be used:

Digital record preservation archiving

3. Type(s) of Data that Contractor will be provided:

Yes Student Data

Yes APPR Data

4. Contract Term:

Contract Start Date: 11/01/2024 Contract End Date: 10/31/2029

5. Subcontractor use and written agreement requirement:

Yes Contractor will use Subcontractors.

If Contractor plans to use Subcontractors, Contractor will not utilize Subcontractors without a written contract that requires the Subcontractors to adhere to, at a minimum, materially similar data protection obligations imposed on the Contractor by state and federal laws and regulations and this contract.

Yes Contractor agrees to bind its Subcontractors by written agreement.

6. Data Transition and Secure Destruction

Yes Contractor agrees that the confidentiality and data security obligations under this DPA will survive the expiration or termination of this contract but shall terminate upon Contractor's certifying, that Contractor and its Subcontractors:

- a. Are unable to Access any Information provided pursuant to this contract; and
- Securely transfer Disclosed Student Data and APPR Data to NYSED, or at NYSED's option and written discretion, a successor contractor in a format agreed to by the Parties; and
- c. Securely deleted and destroyed Disclosed Student Data and APPR Data.

7. Challenges to Data Accuracy

Yes Contractor agrees that parents, eligible students, teachers, or principals who seek to challenge the accuracy of Student Data or APPR Data will be referred to NYSED and if a correction to data is deemed necessary, NYSED will notify Contractor. Contractor further agrees to facilitate such corrections within 21 days of receiving NYSED's written request.

8. Secure Storage and Data Security

Please indicate where Student Data and/or APPR Data will be stored:

Yes Using a cloud or infrastructure owned and hosted by a third party.

Using Contractor owned and hosted solution.

Other:

Please describe how data privacy and security risks will be mitigated in a manner that does not compromise the security of the data:

Preservica is designed with security and privacy in mind, and accredited to ISO 27001:2013 and ISO 9001:2015. We have a dedicated Information Security team that managed the Security Operations of our product offering, and feed into our product roadmap with Security enhancements. our internal systems have been certified to Cyber Essential Plus accreditation. In addition, AWS has equal or grater Information Security Standards.

Preservica has the following certifications, policies, statements, and awards:

Security - SOC 2 Type II, ISO 27001:2013, HECVAT Full 3.04, TX-RAMP, Cyber Essentials Plus, Information Security Policy, Shared Responsibility Model

Quality - ISO 9001:2015

Privacy - GDPR, PRivacy Policy, Cookie Policy

Accessibility - Accessibility Statement

Sustainability - Sustainability Charter, EcoVadis Silver Medal, UN Global Compact

You can download certificates or view our policies via our Trust Center: https://preservica.com/trust-center.

9. Encryption requirement

Yes Contractor agrees that Student Data and APPR Data will be encrypted while in motion and at rest.

10. Contractor Certification.

Contractor certifies that Contractor will comply with, and require its Subcontractors to comply with, applicable State and Federal laws, rules, and regulations and NYSED policies.